

# **Quality Policy**

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1 <sup>st</sup> Stage Approval:	Jennifer Murray	07-APR-2025
2 <sup>nd</sup> Stage Approval:	Urszula Buza	08-Apr- 2025

### **OUR COMMITMENT**

#### In the centre of our efforts is the satisfaction of our clients.

This basic principle shall be realised by excellent quality of our products, uncompromised reliability of our services, environmentally sound operations and by maintaining the confidence, loyalty, and satisfaction of all our employees.

Consequently, we acknowledge our responsibility for:

#### Our clients, our employees, the community.

In order to implement this strategic direction, we define three corresponding essential objectives. The transfer of these objectives into practice is facilitated by the implementation, maintenance, and continual improvement of a Quality Management System (QMS). This QMS is based upon process orientation and risk control along the entire value chain and combines quality, environmental and risk management system requirements.

For Our Clients	For Our Employees	For the Community
Our objective is to satisfy the needs and expectations of our clients and patients by providing products and services with	Our objective is to attract and bind qualified, competent, and motivated employees to the company by	•
<ul> <li>reliable quality</li> </ul>	<ul> <li>providing attractive workplaces</li> </ul>	prevent pollution complying with
<ul> <li>superior performance</li> </ul>	<ul> <li>providing safe working conditions</li> </ul>	safety standards and legal requirements
<ul> <li>uncompromised safety</li> </ul>	<ul> <li>promoting their professional development</li> </ul>	executing the company     compliance program

Managing Director Life Science Group Ltd Jennifer Murray 07 April 2025



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